



MCAS

Rescue Handbook

2018 V1.1 Edition

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Welcome!

Rescue Partner,

Welcome to the Montgomery County Animal Shelter (“MCAS” or “Shelter”) Rescue Program. My name is Catherine Doyle and I am the Rescue Coordinator here at MCAS. I am grateful and excited to have you as a part of our team and I hope together we can save the lives of homeless shelter pets. The support of rescue groups is crucial to our success at MCAS as well as the fulfillment of our mission. I look forward to collaborating with your rescue group in our efforts of finding every dog and cat a loving home.

We would like to thank you for choosing to participate in our program. Rescue groups are greatly valued and a big asset to MCAS and the many animals that need homes.

The following is intended as a tool to walk you through our rescue program. It contains information regarding our rescue group policies and procedures as well as general information about MCAS.

Success is contingent on communications. If you should have any questions or concerns at any time, please do not hesitate to reach out. We are here to assist each other while sharing the same goal – to help homeless pets and reduce the number of pets in need.

Thank you for giving your time and energy to the animals at MCAS. We hope to have an everlasting relationship that goes to benefit all of the animals in need in Montgomery County.

Sincerely,

Catherine Doyle
Rescue Coordinator
Montgomery County Animal Shelter

About MCAS!

MCAS is the animal shelter for Montgomery County, Texas ("County"). MCAS accepts animals that comes through its doors regardless if an owner surrender, stray pickup, or rescue, and with no consideration paid to breed, temperament, or health condition. We have a best-in-class team that stewards our mission and core values.

MCAS is dedicated to pet adoption and a live release initiative. In addition to sheltering and providing veterinary care to all animals brought into the Shelter, we work diligently to place these animals in new homes. We collaborate and coordinate with our pet rescue groups and through social media networks to cast the widest possible adoption net. We also provide hands-on volunteer training classes and other workshops.

We are committed to promoting responsible pet ownership through spaying/neutering, microchipping, and vaccinations. Campaigns and programs to educate and raise community awareness about these services are ongoing.

Montgomery County is one of the fastest growing counties in the United States. Its unique characteristics create challenging circumstances in regards to animal population and control. For example, in addition to a yearlong breeding season that steadily increases the area's animal population, our semi-tropical climate serves as an incubator for fleas, ticks, and other harmful parasites and disease.

Our goal is to provide animal control and care services that minimize fear, pain, stress and suffering to animals in our care. We also work to ensure safe and healthy human-animal interactions. We work closely with the Montgomery County Sheriff's Department and Animal Control to respond to animal cruelty and abuse reports, behavioral complaints, and dog bite cases.

Our Mission

At MCAS we are dedicated to engaging the hearts, hands, and minds of the community to help animals in Montgomery County. As such, we are devoted to the humane, efficient and high quality care of animals in our Shelter.

We will:

- Promote and protect public health and safety.
- Commit to industry best practices as it pertains to animal care, Shelter management, pet placement programs, pet ownership education and animal law enforcement.
- Be transparent and build trust within our community.
- Be a humane organization that promotes the inherent value of every animal; practicing and promoting the principle that every life is precious.
- Strive to end shelter killing by collaborating with volunteers, rescue groups, other humane organizations, private entities, and our constituents.

Imperative to our mission are the following priorities:

- Customer Service - We will strive to provide legendary service to the customers at MCAS. We will be the model of excellence in customer care.
- Live Release - Every decision we make will revolve around the desire to see every animal in our care find a loving home. We will endeavor to remove barriers to animal placement and make the adoption, transfer/rescue, and return-to-owner processes as customer friendly as possible.

Our Vision

Our vision is to be the nationally recognized model of excellence in animal care and placement where humane organizations throughout the United States view MCAS as the beacon of best practices dedicated to delivering humane, efficient and high quality service. In addition, we long to see the day when shelter killing no longer exists.

Our Core Values

- Integrity First - Where integrity is defined as "doing what is right even when no one is looking."
- Service Before Self - Placing the needs of our customers and pets above our own needs and ambitions.
- Excellence in Everything We Do - We will seek perfection and find excellence along the way.

Key Information

Address and Contact Information

- Address:
 - 8535 State Highway 242
Conroe, TX 77385
- Phone:
 - 936-442-7738
- Website:
 - www.mcaspets.org
- Hours:



MCAS HOURS

	ANIMAL TURN-IN	Adoptions, Customer Service, Enforcement & Lost Pet	Sick Clinic	Fosters/Adopter Vaccination Clinic
MONDAY	CLOSED	CLOSED	CLOSED	CLOSED
TUESDAY	11:30 AM — 4 PM	11:30 AM — 5 PM	1 PM — 3 PM	CLOSED
WEDNESDAY	11:30 AM — 4 PM	11:30 AM — 5 PM	CLOSED	9:30 AM—11:30 AM 12:30 PM—2:30 PM
THURSDAY	CLOSED	11:30 AM — 5 PM	1 PM — 3 PM	CLOSED
FRIDAY	11:30 AM — 4 PM	11:30 AM — 5 PM	CLOSED	9:30 AM—11:30 AM 12:30 PM—2:30 PM
SATURDAY	11:30 AM — 4 PM	11:30 AM — 5 PM	CLOSED	9 AM — 11 AM (No Rabies Vaccines)
SUNDAY	11:30 AM — 4 PM	11:30 AM — 5 PM	1 PM—3 PM	CLOSED

www.MCASPets.org

Placement of Pets Through Adoptions and Rescue Groups

We make dogs and cats available for adoption at our Shelter and at various off-site adoption events throughout the County. Animals are also transferred to registered rescue groups at no charge!

Current Adoption Fees

General Public Dogs	\$40
General Public Cats	\$20
Veterans (dogs and cats)	\$10
Diamonds and Purrls (pets that have been at the Shelter for over 21 days)	\$10
Any animal on an emergency plea	\$10
Senior-for-Senior (customer minimum of 55 years old - pet at least 2 years old)	(no charge)

NOTE: Please check with the front counter for current specials.

Lost and Found

- We encourage people who have lost pets to look for them at our stray kennels.
- All strays impounded at our Shelter are shown on our website: www.mcaspets.org.
- If MCAS picks up an animal with an ID tag or microchip, MCAS staff will call the owner or contact the microchip registry that issued the microchip in an effort to return the pet to its home.
- We encourage citizens to visit www.petharbor.com and click on "Lost my Pet". From there you will have an option to "register a lost pet". A selection of shelters will be listed based on the zip code you provided. Select the applicable shelters and select search "selected shelters". Then you will have a button on the left "Register your Lost Pet". A form will come up that will allow you to fill out all of your contact information, detailed animal information including tags and microchip, details surrounding your pet and him/her becoming lost. You can also upload a picture of your pet.

Rabies Prevention

- Animals that have bitten or scratched an individual need to be quarantined for public safety as required by Texas Health and Safety Code, Chapter 826, Rabies.
- Call 936-442-7738 and select option #8 to report possible exposure including bites and scratches from animals.

Animal Cruelty

- We encourage citizens to report acts of cruelty and neglect. Under Texas law, certain acts of cruelty and neglect are punishable as crimes.
- Montgomery County Animal Control investigates reports of animal cruelty or neglect.

Owner Surrender

- Some owners cannot or choose not to fulfill the commitment they made when they brought an animal into their home. We try to inform owners of all the alternatives to surrendering their pet so they can make a decision that is best for the animal.
- Owner surrenders are accepted daily at the Shelter from 11:30am - 5pm excluding Mondays and Thursdays.

Average Intake

- 15,000 each year

Coverage Area

- Montgomery County, Texas is approximately 1,077 square miles.

Key Staff At MCAS

MCAS Management

Director of MCAS:	Aaron Johnson	aaron.johnson@mctx.org
Assistant Director of MCAS:	Mark Wysocki	mark.wysocki@mctx.org

Outreach Department

Volunteer Coordinator:	Machael Ita	machael.ita@mctx.org
Rescue Coordinator:	Catherine Doyle	catherine.doyle@mctx.org
Foster Coordinator:	Courtney Gawel	courtney.gawel@mctx.org

Veterinary Department

Chief Veterinarian:	Dr. Melia Washington	melia.washington@mctx.org
Veterinarian:	Dr. Mangala Krishnappa	mangala.krishnappa@mctx.org

Shelter Operations

Kennel Supervisor:	Michael Barnes	michael.barnes@mctx.org
Kennel Supervisor:	Emile Love	emile.love@mctx.org

Animal Control Officers

ACO Director	Joe Guidry	joe.guidry@mctx.org
ACO Manager	Dana Coiner	dana.coiner@mctx.org

Rescuing At MCAS

An approved rescue group may place animals on hold to be removed from the Shelter using the group's own resources. Those animals in the Shelter that have a high probability of being adopted are not considered prime candidates for rescue. These animals will be held 1 day beyond stray wait to give the public an opportunity to adopt. Generally, adoptable age puppies and kittens are ineligible for placement with a rescue group.

MCAS will:

- Share with the rescue group any information regarding the animal's health and temperament provided to MCAS by the previous owner or as determined by MCAS staff.
- Determine the availability of an animal for rescue or adoption. MCAS has the sole authority to determine the availability of any animal and may deny transfer at any time for any reason.

Application & Approval Process

- To become an approved rescue group with MCAS, you must complete and submit a "Rescue Group Application" to mcassist@mctx.org (located in the back of this handbook).
- Provide proof of your organization's 501(c)(3) status. The rescue group must provide MCAS with written proof of its current Federal Department of the Treasury Internal Revenue Service 501(c)(3), non-profit or not for profit status prior to any animals being released by MCAS to the rescue group.
- Provide a copy of your organization's mission statement, adoptions standards, contracts, and spay/neuter policies.
- Provide profile data, including a list of individuals authorized to tag/pull animals on behalf of your organization.
- Submit the contact information for veterinarians the rescue group uses. MCAS may conduct reference checks on your organization.

**Please note: The approval process may take a week or more to process. The length of time varies depending on current workloads and staff.

Rescue Group Requirements:

- Adopters should be given full disclosure of any health issues, including heartworm status. Adopters must also be given a medical record when adopting.
- Animals must be housed in facilities that will be clean, parasite and disease free. Animals will be contained in a secure, safe and humane manner. Animals will not be allowed to run loose.
- Fresh water must be provided and in sufficient amounts. Animals must have access to water at all times. The water should be clean and be provided in a sanitary manner. Furthermore, animals should be fed the appropriate amount of quality food to maintain health.
- Animals must be altered before adoption. The animal may not be bred or allowed to breed for any reason prior to being spayed/neutered.
- Animals that are believed to be unsafe in temperament or behavior will not be placed with adopters. To the extent known by MCAS and the rescue group, adopters will be given full disclosure of any temperament issues.
- The animal will not be neglected, abused or otherwise treated poorly or cruelly. Animals will not be subjected to any experiments.
- The animals will not be used as an attack or guard dog.
- The animal will not be part of any animal fighting.
- Rescue groups that pull animals from the shelter are responsible for the disposition of those animals according to these requirements.
- Rescue group participants must conduct themselves in a professional manner and will be responsible for the behavior of their volunteers while interacting with Shelter personnel in the shelter and on all social media platforms.
- All rescue groups must abide by all policies and procedures set forth by the Montgomery County Animal Shelter.

Holding Procedure

To tag an animal, an email must be sent to mcassist@mctx.org with the subject line reading "RESCUE REQUEST Axxxxxx" (note: "Axxxxxx" represents the animal ID numbers being tagged).

Included in the body of the email should be the following information:

- Requestor's name
- Requesting group
- Animal ID number(s)
- Contact phone number
- Requested date and time of pickup
- Name of person picking up rescue
- Any additional special requests/comments

Rescue tags will be handled as follows:

- Tags will be processed according to the date and time received. If two or more rescue groups are interested in the same animal it will be tagged to the rescue group that emailed first.
- For animals currently in the stray hold period, the tag will be good until the close of business the day **after** the stray hold ends.
- For animals not currently in the stray hold period, the tag will be good until the close of business the day after the hold is confirmed.
- If an adopter enters the Shelter and requests an animal that has been tagged for rescue, the rescue group's requests will take precedence. However, the Shelter will reach out to the rescue group to determine if they are willing to rescind the hold for an adopter.
- An animal may be held longer than the next business day if after the expiration of the tag no other rescue has requested a tag nor has anyone else expressed an interest in adopting the animal.
- The person placing the hold must be an authorized agent of the rescue group. If an agent of the rescue group walks through the Shelter and wants to pull an animal, you must obtain the animal ID number or a single kennel card. **Do not** pull all of the kennel cards from the cage.

IMPORTANT. There is no guarantee that an animal will be held if the email is sent after hours! Tags placed in any other format run the risk of not being confirmed. Rescues will receive a confirmation email. Holds are not confirmed without the written confirmation from a Shelter staff member.

In the event that a rescue group continually places holds on animals without rescuing them, MCAS may refuse to hold animals for that rescue group or may terminate the rescue group's participation in the MCAS rescue group program.

Retrieval of Animal(s) at MCAS

- Representatives of the rescue group must check in with the rescue coordinator or another staff member at the front desk.
- The rescue representative will be given a current kennel card, any medical history available, and a rabies certificate (if applicable) for each animal rescued by their organization.

Facilities

Rescue group members may access the following Shelter areas at the discretion of the Shelter director or their designee:

- Public adoption area for dogs & cats
- Lobby areas
- Dog park area

Certain areas of the Shelter are off-limits to rescue groups and volunteers unless specifically authorized to enter by MCAS management and/or if accompanied by a MCAS staff member. These areas include receiving, isolation,

quarantine, surgery, as well as all medical and personnel offices. Additional areas may be added at any time.

Privacy

As a result of your affiliation with MCAS, any information pertaining to MCAS records and cases which you may become privileged to (including names, addresses, phone numbers, etc.) are confidential and may not be discussed with or disclosed to others except as may be required by law or when directed by MCAS staff.

Under limited circumstances, MCAS staff may be prohibited from discussing with you certain details about cases that are under investigation or pending criminal court action. This policy ensures that we are able to pursue animal cruelty cases. Failing to follow these guidelines may hinder the investigation.

Resignations & Terminations

If your organization chooses to leave the MCAS Rescue Group Program you must notify the coordinator to be removed from the rescue group list. MCAS reserves the right to terminate or suspend your organization's participation in the MCAS Rescue Program at any time or for any reason. Examples warranting suspension or termination may include but are not limited to the following:

- A failure to follow the MCAS Rescue Group Agreement and guidelines as indicated in this handbook;
- Inhumane treatment or mistreatment of animals;
- Misconduct or abuse of staff, volunteers or citizens;
- Falsification of MCAS records, including the Rescue Group Application;
- Theft;
- Possession of drugs or alcohol;
- Use of or being under the influence of alcohol or drugs while at MCAS or MCAS related events;
- Presence in off-limits areas; and
- Consistent failure to rescue animals the organization has placed a hold on.
- Deliberate destruction of MCAS's or another individual's property.
- Possession of unauthorized weapons or dangerous materials on MCAS facility or MCAS related events.
- Any other reason deemed appropriate by the coordinator and/or Shelter management.

Grievance Procedure

Complaints or grievances related to a termination from the program may be appealed to MCAS management. An explanation of why the organization should be reinstated along with any corroborating data and contact information should be included in the letter and submitted to:

MCAS Rescue Grievance Committee
Montgomery County Animal Shelter
8535 SH 242
Conroe, TX 77385

The grievance will be reviewed and the involved parties will be contacted within 30 days or as soon thereafter as possible. MCAS will investigate the grievance and determine what action, if any, will be taken. At the completion of the investigation, parties will be notified of the findings and any actions expected to be taken.

Rescue Group Application



Rescue Group Application

Rescue Organization

Group Name: _____

Phone #: _____ Fax: _____

Mailing Address: _____

Website: _____ Preferred Public Contact Method: _____

Email: _____

How long has this group been organized? _____

How many volunteers do you currently utilize? _____

How does your group house rescue animals? Group Facility Foster Homes Boarding Facility

Veterinarians Other _____

What additional support can your group provide MCAS?

Transfer Sick, Injured Animals Moms and Puppies/Kittens Pregnant Animals

Temperament Evaluation Program/Initiative(s) Support Parvo Puppies

Other: _____

Does your group accept mixed breeds? Yes No

Are all animals altered prior to adoption? Yes No

Which veterinarians(s) does your group utilize?

Vet/Clinic Name: _____ Phone #: _____

Vet/Clinic Name: _____ Phone #: _____

Please include a copy of your Adoption Application, Adoption Contract and 501(c)(3)

Signature of person submitting application: _____ Date: _____

Printed Name: _____ Title: _____

IMPORTANT: Your organization's Name, Website, and Main Group Email, will be made available on the Rescue Partner Listing for public access via our website.

Return Application & supporting documents to: mcassist@mctx.org or to 8535 SH 242, Conroe, TX 77385

Please list persons authorized by the rescue organization.

Primary Contact: The organization's representative (Director, President, or Board Member) authorized to make changes to the organization's contact information and authorized agents and transporters.

Authorized Agent: May contact MCAS about animals to tag and/or pull.

Transporter: Picks up animals from MCAS. Arrangements are made by Primary Contact(s) or Authorized Agent(s).

Name: _____	<input type="checkbox"/> Primary Contact	<input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Transporter Only
Address: _____	City: _____	State: _____	Zip: _____
Phone #: _____	Alternate Phone #: _____		
Email Address: _____			

Name: _____	<input type="checkbox"/> Primary Contact	<input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Transporter Only
Address: _____	City: _____	State: _____	Zip: _____
Phone #: _____	Alternate Phone #: _____		
Email Address: _____			

Name: _____	<input type="checkbox"/> Primary Contact	<input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Transporter Only
Address: _____	City: _____	State: _____	Zip: _____
Phone #: _____	Alternate Phone #: _____		
Email Address: _____			

Name: _____	<input type="checkbox"/> Primary Contact	<input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Transporter Only
Address: _____	City: _____	State: _____	Zip: _____
Phone #: _____	Alternate Phone #: _____		
Email Address: _____			

Name: _____	<input type="checkbox"/> Primary Contact	<input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Transporter Only
Address: _____	City: _____	State: _____	Zip: _____
Phone #: _____	Alternate Phone #: _____		
Email Address: _____			

Rescue Organization Agreement



Rescue Organization Agreement

Montgomery County Animal Shelter
8535 Highway 242
Conroe, TX 77385



This Rescue Organization Agreement is made by and between the Montgomery County Animal Shelter (hereafter referred to as "MCAS") and the undersigned rescue organization (hereafter referred to as "Rescue Group"). The Rescue Group shall be a current non-profit organization as defined in Section 501(c)(3) of the IRS Code with written proof of such status from the Federal Department of the Treasury Internal Revenue Service. Alternately, the MCAS Director or Director's designee may authorize temporary approval to a Rescue Group that has applied for such status.

Agreement Terms

1. The Rescue Group will provide MCAS with written proof of its current Federal Department of the Treasury Internal Revenue Service 501(c)(3), non-profit or not for profit status prior to any animal(s) being released by MCAS to the Rescue Group.
2. Representatives will be required to provide their driver's license or other official identification at the time of transfer. The Director, President or Founder of the Rescue Group may request to change a representative of their organization by submitting such request in writing.
3. All costs associated with any medical services shall be the responsibility of the Rescue Group.
4. By accepting possession of any animal from MCAS, the Rescue Group agrees to indemnify, defend and hold MCAS, Montgomery County, their director, agents, volunteers, and employees harmless from any and all claims, damages, losses, causes of action and demands, expert witness fee, reasonable attorney fees and other related costs and expenses incurred in connection with or in any manner arising out of, or related to, this Rescue Organization Agreement.
5. The Rescue Group agrees to place their interest request for an animal via email to mccassist@mctx.org. The email should contain the requestor name, group name, animal ID number(s), contact phone number, date & time of pickup and any related notes.
6. MCAS will process tags according to the date and time received. If two or more rescues are interested in the same animal it will be tagged to the Rescue Group that emailed first. For animals currently in the stray hold period, the tag will be good until the close of business the day **after** the stray hold ends. For animals not currently in the stray hold period, the tag will be good until the close of business the day after the hold is confirmed. If an adopter enters the Shelter and requests an animal that has been tagged for rescue, the rescue will take precedence. MCAS will however reach out to the Rescue Group and see if they are willing to rescind the tag hold for an adopter. An animal may be held longer than the next business day if, after the expiration of the tag, no other rescue has requested a tag or no one else has expressed an interest to adopt the animal. The Rescue Group agrees that animals still in the possession of MCAS 1 day after the hold expires will be available to the public for adoption. The Rescue Group agrees that placing a pet into a home is always the best option for a homeless animal.
7. The Rescue Group requesting transfer and agreeing to take a specific animal(s) agrees to pick up the animal(s) from MCAS on the agreed time and date within 1 day of the request or stray hold period ending time. Failure to follow through with the transfer of the animal(s) may result in transferring the animal(s) to another rescue group, the animal(s) being adopted, or if necessary, humane euthanasia.
8. The Rescue Group shall arrange all transportation of the animal(s) no later than 5:30 pm on the designated day unless other provisions have been made and approved by MCAS staff.
9. The Rescue Group agrees and recognizes that the purpose of a rescue is to place animal(s) in a good

adoptive home. Warehousing, breeding, or mass kenneling operations, etc., are deemed to be unsuitable placements. The Rescue Group also agrees to perform appropriate screening of adoptive and foster homes prior to animal placement.

10. The Rescue Group shall provide animals transferred from MCAS with a healthy, clean, and safe environment and shall provide the animals with necessary and prompt veterinary care, nutrition, water, and shelter at the Rescue Group's expense. In the interest of protecting the health, safety, and welfare of animals and people, the Rescue Group agrees to allow MCAS to inspect the animals and housing facilities or foster homes when requested. Such inspections shall be made during reasonable hours and at times when the owner or operator of the home/facility are present and with such frequency as MCAS deems appropriate. The inspections may be made without prior notice to the owner or operator. Willful refusal on the part of the owner or operator to allow such inspections may result in MCAS terminating this agreement with the Rescue Group and return of any rescued animals to MCAS.
11. The Rescue Group agrees that the animal(s) will not be abused, treated cruelly, neglected, or subjected to any experiments. The animal will not be attack or guard trained, or used in any manner of animal fighting.
12. The Rescue Group agrees to not give, sell, lend or otherwise transfer ownership of animals to laboratories, breeding operations, non-animal placement corporations, etc.
13. The Rescue Group and their representative(s) agree to ensure effective customer service by respecting the public's right to privacy and to not interfere with the conduct of business between the public and MCAS staff while on MCAS property or at MCAS sponsored event(s). All Rescue Groups and their representatives agree to conduct themselves in a professional manner at all times while at MCAS and respect all restricted areas. Furthermore, the group and their representatives will respect and appropriately, address MCAS employees at all times, and maintain positive and open communications when interacting with MCAS staff and volunteers either in person, via telephone, social media or email. The Rescue Group agrees that in order to facilitate our common goal of rescuing and helping pets, representatives of the Rescue Group will make a concerted effort to post on social media platforms positive comments regarding the MCAS, MCAS staff, volunteers, board members, operations and animals.
14. The Rescue Group acknowledges that no director, operator, staff or animal caregiver of the Rescue Group has been convicted of or entered a plea of nolo contendere to animal cruelty, animal neglect, animal abandonment, or any other crime involving an animal. By signing this agreement you agree the Rescue Group will research the background of all volunteers and shall perform its due diligence before allowing any rescue group volunteer to actively participate in the MCAS Rescue Program.
15. The Rescue Group understands that MCAS is a County open admission shelter that accepts all domestic animals brought to MCAS. Therefore, there is a constant demand for animal housing space. Housing animals for Rescue Groups past the animal's available and/or hold dates causes a warehousing situation in which the health of animals may be placed in jeopardy. MCAS cannot always approve extended holds on animals for rescue groups until it is convenient for them to come transfer. MCAS will make reasonable efforts to work with rescue groups.
16. The Rescue Group understands that MCAS receives animals from various locations throughout the county. Furthermore, the Rescue Group understands that these animals come in varying degrees of health, and MCAS ***cannot and does not guarantee the health of any animal.***
17. The Rescue Group understands that animals can be unpredictable and MCAS cannot anticipate or insure against any conduct of animals adopted from the MCAS. The Rescue Group acknowledges that MCAS has not made through its agents, volunteers, or employees, any warranties regarding the future condition, temperament, or conduct of the animal. The Rescue Group hereby accepts the animal(s) as is, assume all risks and responsibilities associated with possession and/or ownership of the animal(s), including bites, and the Rescue Group hereby fully and completely releases, indemnifies and holds harmless MCAS, Montgomery County, its directors, officers, volunteers, agents, servants, and employees from any claim, cause of action or liability of any sort or nature, whether known or unknown, directly arising out of or in connection with the adoption, care, possession, or ownership, maintenance, retention, temperament, conduct or condition of the animal(s).
18. If an animal, even in the stray holding period, is irremediably suffering, the medical staff may authorize

Rescue Group Volunteer Acknowledgement

I acknowledge receiving a copy of the Montgomery County Animal Shelter (“MCAS”) Rescue Handbook. I understand that it is my responsibility to familiarize myself with these policies and follow them accordingly. I acknowledge that as a participant in the Rescue Program, notwithstanding any arrangement I may have with the Rescue Group I am associated with, I am a volunteer and no compensation or remuneration shall be forthcoming from the Shelter or the County. I acknowledge and understand that I will not receive any salary or reimbursement, nor am I entitled to any County benefits.

I confirm that I have received, read and understand the Rescue policies. By signing this agreement, I agree to abide by and to conduct my activities in accordance with MCAS rescue policies and procedures and understand that breach of these standards may result in my, and potentially the Rescue Group I am associated with, suspension or termination in the Rescue program.

Signature

Name (Printed)

Rescue Group

Date

MCAS Coordinator Signature

Name (Printed)